



## ABOUT HQTS



Headquartered in China with regional offices in India, Vietnam, The United Arab Emirates and more, and multiple service locations around the world, HQTS provides supply chain quality solutions to companies across a range of industries, virtually anywhere in the world.

### Quality Control & Assurance for e-Commerce

Businesses in the e-Commerce sector face increasing demands to meet a higher standard for product quality, safety, and regulatory compliance. The vast online retail market makes it often difficult to validate suppliers' product quality and regulatory compliance.

### HQTS Solutions

HQTS services cover the entire e-Commerce supply chain. Our services include quality inspections, audits, product testing, sustainable solutions, supplier quality engineering and consulting.



# GET IN TOUCH

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## E-COMMERCE

### Quality Control and Assurance Services

Founded in 1995, HQTS Group is a leading provider of quality control services.

HQTS is your one-stop total quality partner delivering fast, reliable, customisable services in the e-commerce industry at a great value.

**20+**  
COUNTRIES

**50,000+**  
SATISFIED CLIENTS

**15+**  
OFFICES

**1,500+**  
PROFESSIONAL STAFF



# QUALITY INSPECTION

HQTS inspectors can inspect the items at various stages of the supply chain to ensure that the goods conform to the acceptable norms, product quantity and other applicable requirements.

- Pre Production Inspections
- During Production Inspections
- Pre-Shipment Inspections
- Piece by Piece Inspections
- Container Loading/Unloading Inspections

# AUDITS

We can assess your supplier's or manufacturer's quality systems, facilities, capabilities, and other criteria to verify whether they can deliver products that consistently meet your standards.

- Factory Audits
- Supplier Audits



# TESTING

HQTS has its own internationally recognised testing laboratory and a network of accredited laboratories worldwide to help you improve the quality of your products and meet key regulations.



REACH Testing, RoHS Testing, CPSIA Testing, ISTA Packaging Testing, and more.

# SUSTAINABLE SOLUTIONS

HQTS sustainable solutions can help you to accomplish your sustainability goals. Our experts can assess your environmental credentials and ensure compliance with national and international environmental policies and regulations.

- ESG Services
- Social Compliance
- Environmental Audits
- Energy Audits

# SUPPLIER QUALITY ENGINEERING

HQTS supplier quality engineers will ensure that your quality is upheld at all supply chain stages. These services cover three major stages of the e-Commerce supply chain journey.



## SUPPLIER EVALUATION AND AUDITS

Evaluate the supplier and conduct factory audits to ensure they meet the required specifications.

## DESIGN AND DEVELOPMENT / NPI

Help your business to develop and introduce new products, including assessing and managing processes, evaluating product lines and their efficiency.

## PRODUCT ENTERING MASS PRODUCTION

Identify and correct defects before shipment, including rigorous documentation of the production process, inspections and continuous improvement.

